



RESOURCES

Welcome to the Dignified Health Limited Resources Hub.

This section contains essential information for our clients (employers) and our agency staff. It supports safe practice, compliance, professional development, and effective communication.

FOR EMPLOYERS

About Our Workforce

We supply trained and fully vetted healthcare professionals, including:

- Healthcare Assistants
- Support Workers
- Senior Care Staff
- Nurses (where applicable)
- Specialist support staff for dementia, mental health, and learning disabilities

All staff meet compliance requirements before being placed.

Compliance Standards

Every worker supplied by Dignified Health Limited has:

- Enhanced DBS certificate
- Verified Right-to-Work documentation
- Mandatory care training meeting CQC and Skills for Care standards
- Verified ID and address
- Two professional references
- Completed induction and competency checks
- Care Certificate (where role applicable)

We carry out regular checks to ensure compliance remains current.

Staffing Support and Shift Types

We provide:

- Emergency staffing
- Short-notice shift cover



- Planned rota support
- Block bookings
- Holiday and sickness cover
- Weekend and night shifts

Where possible, we prioritise continuity with returning staff.

Placement Standards

All staff are expected to:

- Complete the service induction on arrival
 - Follow onsite procedures and policies
 - Respect service users and maintain confidentiality
 - Work within their training and competency
 - Communicate professionally and clearly with colleagues
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Reporting Concerns

If there are performance, conduct, or safeguarding concerns:

Email: admin@dignifiedhealthltd.com

Phone: *(Insert number)*

We will review and respond promptly.

Useful Links for Employers

Category	Website
Care Quality Commission (CQC)	https://www.cqc.org.uk
Right to Work Employer Guidance	https://www.gov.uk/legal-right-work-uk
DBS Employer Information	https://www.gov.uk/government/organisations/disclosure-and-barring-service
Skills for Care Employer Resources	https://www.skillsforcare.org.uk
Health and Safety Executive (HSE)	https://www.hse.gov.uk



Category

Website

ACAS Employer Support <https://www.acas.org.uk>

FOR STAFF

Before You Start Work

To remain eligible for shifts, all workers must maintain:

- Right-to-Work evidence
- Enhanced DBS
- Mandatory training certificates
- Updated CV
- Bank and emergency contact details
- Care Certificate (if applicable)

Compliance must remain up to date.

Training Requirements

Staff must complete and renew the following:

- Safeguarding Adults and Children
 - Infection Prevention and Control
 - Manual Handling and Moving People
 - Food Hygiene
 - Fire Safety
 - Basic Life Support
 - Medication Awareness (where applicable)
 - Equality, Diversity and Inclusion
 - Health and Safety Awareness
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Shift Expectations

Workers are expected to:

- Arrive on time
- Wear correct uniform and ID



- Follow all on-site policies and procedures
- Respect confidentiality and safeguarding rules
- Notify Dignified Health Limited if unable to attend a shift

Professional conduct is required at all times.

Safeguarding and Incident Reporting

If you become aware of or suspect:

- Abuse
- Neglect
- Unsafe practice
- Serious misconduct
- Risk to vulnerable individuals

You must report this immediately:

1. To the senior staff member on site
 2. To Dignified Health Limited
 3. Further escalation may be necessary depending on severity
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Staff Wellbeing

We are committed to supporting our workforce. Staff can contact us regarding:

- Placement concerns
- Training requirements
- Work-related support
- Professional development

For independent mental health support, visit:

<https://www.nhs.uk/mental-health>

Useful Links for Staff

Category	Website
DBS Update Service	https://www.gov.uk/dbs-update-service
Apply for DBS	https://www.gov.uk/request-copy-criminal-record



DIGNIFIED HEALTH LIMITED

CARE SERVICES

Category

Website

Care Certificate Standards <https://www.skillsforcare.org.uk/carecertificate>

Skills for Care Training <https://www.skillsforcare.org.uk/training>

ACAS Employment Rights <https://www.acas.org.uk>

NHS First Aid Guidance <https://www.nhs.uk/conditions/first-aid>
